

2016 WATER QUALITY REPORT

It's time for Our Annual Water Quality Check-Up

The Town of Southern Pines is pleased to provide you with this water quality report. Currently, the Town has over 9,000 water connections, which provide water to more than 13,000 people. We are committed to providing you with a safe and dependable supply of drinking water. More than 100 compounds are tested to determine the quality of our water. The table shown inside will provide you with the results of our tests.

What EPA Wants You to Know

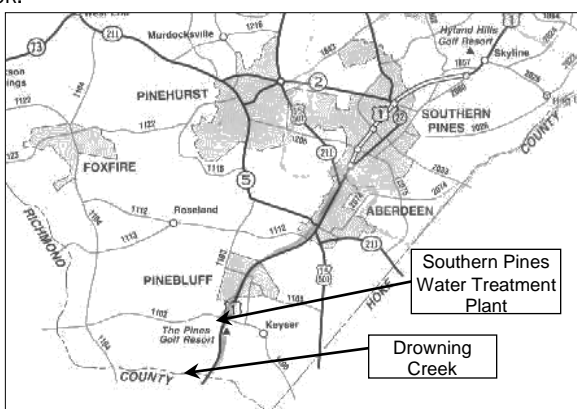
Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm runoff, and septic systems; and radioactive contaminant, which can be naturally-occurring or be the result of oil and gas production and mining activities.

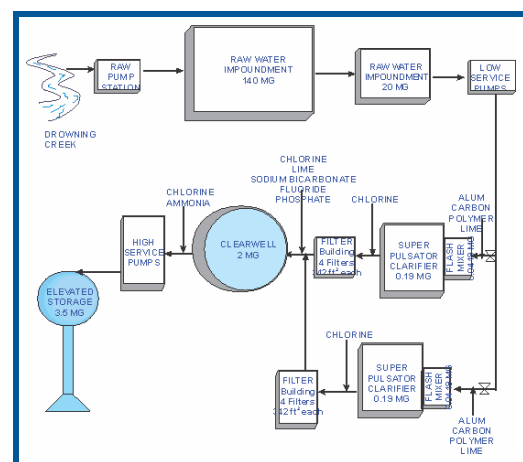
The U. S. Environmental Protection Agency (EPA) regulates the amounts of contaminants that are acceptable in public drinking water through the Safe Drinking Water Act of 1974 and its amendments. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

Did you know that 70 percent of the earth is water? It is found in the forms of rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our water supply is a surface water source located at Drowning Creek.



The Town of Southern Pines Water Plant was put into operation in 1986 and is an 8.0 million gallons per day (MGD) treatment facility. The average daily production in 2016 was 3.75 MGD and the maximum day was 5.9 MGD on July 31, 2016. The diagram below describes the treatment process at the water plant.



Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for the Town of Southern Pines was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

**Susceptibility of Sources to
Potential Contaminant Sources (PCSs)**

Source Name	Susceptibility Rating	SWAP Report Date
Drowning Creek	Moderate	July 10, 2015

The complete SWAP Assessment report for the Town of Southern Pines may be viewed on the Web at:

<http://www.ncwater.org/pws/swap> . The SWAP results and reports are periodically updated, therefore the results available on this web site may differ from the results that were available at the time this CCR was prepared. To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@ncdenr.gov. Please indicate our system name, [PWSID #03-63-010](#), and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the systems’ potential to become contaminated by PCS’s in the assessment area.

2016 WATER QUALITY REPORT

We routinely monitor for over 100 contaminants in the drinking water according to Federal and State laws. The table below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Compound & Unit	Highest Level Allowed by Regulation (MCL)	Maximum Contaminant Level Goal (MGLG)	Maximum Detected by Southern Pines	Range		Major Source of Compound
				High	Low	
Microbiological Contaminants						January through December 2016
Turbidity, NTU*	TT = 1 NTU	N/A	0.15	0.15	0.03	Soil run off
	TT = percentage of samples <0.3 NTU	N/A	100%			
Inorganic Contaminants						January through December 2016
Fluoride, mg/l	4.0	4.0	1.0	1.0	0.1	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories
Copper, mg/l (Sampled: September 2015)	AL = 1.3	1.3	0.109 90 th Percentile	0.273	<0.050	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead, mg/l (Sampled: September 2015)	AL = 0.015	0	0.004 90 th Percentile	0.007	<0.003	Corrosion of household plumbing systems; erosion of natural deposits
Total Organic Carbon (TOC)						January through December, 2016
Total Organic Carbon (TOC) Removal Ratio – Treated Water**	TT	N/A	1.40***	1.65	1.20	Naturally present in the environment
Disinfectant Residual Summary						January through December, 2016
Chlorine, mg/l	MRDLG = 4.0	MRDL = 4.0	2.3***	2.9	1.3	Water additive used to control microbes
Disinfectants/Disinfection By-Products						January through December, 2016
Total Trihalomethane, ppb						By product of drinking water chlorination.
US Hwy 1 (B01)	80	N/A	10.3***	22.0	5.2	
East Rhode Island Ave Ext (B02)	80	N/A	12.8***	34.0	5.7	
US Hwy 1 (B03)	80	N/A	10.8***	26.0	4.7	
Hwy 22 (B04)	80	N/A	17.1***	32.0	9.6	
Total Haloacetic Acid, ppb						By product of drinking water chlorination.
US Hwy 1 (B01)	60	N/A	36.7***	61.8	22.4	
East Rhode Island Ave Ext (B02)	60	N/A	33.7***	67.0	18.5	
US Hwy 1 (B03)	60	N/A	31.5***	32.1	5.8	
Hwy 22 (B04)	60	N/A	5.1***	11.6	2.0	

AL = Action Level is the concentration of a contaminant which triggers a treatment or other requirement which a water system must follow.

MCL = Maximum Contaminant Level

MCLG = Maximum Contaminant Level Goal is the level of a contaminant in drinking water below which there is no known or expected risk to health.

MRDLG = Maximum Residual Disinfectant Level Goal is the level of disinfectant in drinking water below which there is no known or expected risk to health

MRDL = Maximum Residual Disinfection Level is the highest level of a disinfectant allowed in drinking water.

mg/l = milligram per liter, or parts per million

NTU = Nephelometric Turbidity Units is a measure for water clarity

ppb = Part per billion

TT = Treatment Technique is a required process intended to reduce the level of a contaminant in drinking water.

* Turbidity is the measure of the cloudiness of the water. The City monitors Turbidity because it is a good indicator of the effectiveness of our filter treatment system. The turbidity rule requires that 95% or more of the monthly samples must be below 0.3 NTU.

** Our water system used the removal of Total Organic Carbon (TOC) as the method used to comply with disinfectants/disinfection by-product treatment technique requirements. The TOC removal ratio is required to be greater than 1.0.

*** Running Annual Average

In addition to the compounds listed above, the water is tested daily for the following constituents which are indicators for appearance, taste, and odor.

Compound	Annual Average
Alkalinity, mg/l	10.0
Color, mg/l	5.9
Carbon Dioxide, mg/l	5.4
Hardness, mg/l	15.1
Iron, mg/l	0.030
Manganese, mg/l	0.021
Chloride, mg/l	10.4
Orthophosphate, mg/l	0.65
pH, SU	7.8 – 6.2

COMPLIANCE CORNER

	Yes	No
All required monitoring completed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Any violations of contaminant levels?	<input type="checkbox"/>	<input checked="" type="checkbox"/>

The Southern Pines Water Treatment Plant is required to collect fifteen samples and test for Total Coliform on a monthly basis. The State requires the sample results to be uploaded to their system by the 10th of every month. During the month of May, 2016, all of the required fifteen samples were collected and analyzed. Two of the required fifteen sample results failed to upload to the State's information system which resulted in the Town receiving a Notice of Violation.

What Does All This Mean?

The water distributed by the Town of Southern Pines is perfectly safe for human consumption.

If you have any questions concerning this information, please call Mr. David McKew, Southern Pines Water Treatment Plant Manager, at (910) 281-4719.



Special Warning

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

“If present, elevated levels of lead can cause serious health problems, especially pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Southern Pines is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.”

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement Not Met

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. The Southern Pines Water Treatment Plant is required to collect fifteen samples and test for Total Coliform on a monthly basis. The State requires the sample results to be uploaded to their system by the 10th of every month. During the month of May, 2016, all of the required fifteen samples were collected, analyzed and compliant with State and Federal water quality limits. Two of the required fifteen sample results failed to upload to the State's information system which resulted in the Town receiving a Notice of Violation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

The two sample results that failed to upload were re-uploaded to the State's informational system.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:


Responsible Person David McKew	System Name Southern Pines WTP	System Address (Street) 261 Thunder Road
Phone Number 910-281-4719	System Number NC0363010	System Address (City/State/Zip) Southern Pines, NC 28387

Violation Awareness Date: July 15, 2016

Date Notice Distributed: June 5, 2017 Method of Distribution: electronic: Town website as part of CCR report

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all deliverv. content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator:  Ron Istre 6/5/17
(Signature) (Print Name) (Date)

Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

1. **Complete ALL the missing information on the “Notice to the Public.”** (Note: Under the section of the notice entitled “What is being done?” describe corrective actions you took, or are taking. You may choose the appropriate language below, or develop your own:
 - We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
 - We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
 - We plan to take the required samples soon, as described in the last column of the table above.

2. **Provide public notification to your customers as soon as reasonably possible after you learn of the violation as follows:**

<p>Community systems must use one of the following:</p> <ul style="list-style-type: none"> • Hand or direct delivery • Mail, as a separate notice or included with the bill <p>For community systems, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met [CFR 141.204(d)].</p>	<p>Non-community systems must use one of the following:</p> <ul style="list-style-type: none"> • Posting in conspicuous locations • Hand delivery • Mail <p>For non-community systems, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. [CFR 141.204(b)].</p>
<p>(Note: Both community and non-community systems must use <i>another</i> method reasonably calculated to reach others IF they would not be reached by one of the <u>required</u> methods listed above [CFR 141.204(c)]. Such methods could include newspapers, e-mail, or delivery to community organizations.</p>	

 - If you mail, post, or hand deliver, print your notice on letterhead, if available.
 - Notify new billing customers or units prior to or at the time their service begins.
 - Provide multi-lingual notifications if 30% of the residents served are non-English speaking.
 - Should you decide not to use this enclosed notice and develop your own version instead, the mandatory language in ***bold italics*** may not be altered and you **MUST** include the ten required elements listed in CFR 141.205. A separate Public Notification Certification Form that is available on our web site or the certification located at the bottom of the sample notice provided **MUST** also be submitted.

3. **After issuing the “Notice to the Public” to your customers, sign and date the “Public Notification Certification” at the bottom of the notice. Mail the completed public notice/certification form to the Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within ten days after issuing the notice [CFR 141.31(d)]. Keep a copy for your files.**